



Rockdale Water Resources

## SWIMMING POOL

### Adjustment Request Form

940 South Main Street – Conyers, Ga 30012

P.O. Box 1378 – Conyers, Ga 30012

Email: [leakadjustments@rockdalecountyga.gov](mailto:leakadjustments@rockdalecountyga.gov)

Phone: 770.278.7400

### CUSTOMER INFORMATION

DATE SUBMITTED: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

ACCOUNT #: \_\_\_\_\_ - \_\_\_\_\_

NAME ON ACCOUNT: \_\_\_\_\_

CONTACT NUMBER: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

*(IF DIFFERENCE THAN SERVICE ADDRESS)*

SERVICE ADDRESS: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

### SWIMMING POOL FILL

#### IMPORTANT:

- Customers must contact Customer Service before filling their swimming pool. No Exceptions.
- To be considered for a pool adjustment, you must have a sewer line.

Reference: Wastewater Adjustment for Filling Swimming Pools County Ordinance Section 98-266,29,3,12-20-2007 (c) (2).

**I acknowledge I have read this form in its entirety and understand the terms.**

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE SUBMITTED TO RWR: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

### OFFICE USE ONLY

FIELD TECHNICIAN EVALUATION

CIRCLE: W / S

METER READ DATE PRIOR: \_\_\_\_\_

TOTAL GALLONS: \_\_\_\_\_

METER READ DATE AFTER: \_\_\_\_\_

# Swimming Pool – Wastewater Adjustment

Swimming Pool Wastewater – County Ordinance Section 98-266,29,3,12-20-2007 (C) (2)

The following regulations shall apply to customers seeking an adjustment for water and wastewater charges:

Swimming Pool Wastewater – County Ordinance Section 98-266, 2-20-2007 (C) (2)

The following regulations shall apply to customers seeking an adjustment for water and wastewater charges:

## (2) Wastewater Adjustments for Filling Swimming Pools

- a. The Board of Commissioners or its authorized representative may authorize a wastewater usage credit for the filling of a swimming pool.
- b. Customers **must make contact with** Customer Service *before* filling of the swimming pool to establish a date for filling the swimming pool.
- c. There shall be a difference of a minimum of 4,000 gallons from the filling for the month the swimming pool is filled and the average billing for the past 12 months.
- d. All wastewater usage will be billed, that is related to water consumption.
- e. An adjustment for wastewater billed will be applied to the account for the water volume used to fill the swimming pool.
- f. The adjustment is credited to the customer's account and will not be considered a refund.
- g. The adjustment will only be applied once per year per customer. Billing for the water and wastewater utilized for filling of a swimming pool will occur on the following billing cycle.
- h. The adjustment for wastewater will be applied to the account on the billing proceeding cycle.

Respectfully,  
Customer Care

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## Contact Information

**Customer Service Phone: 770.278.7400**

**Customer Service Fax: 770.918.6514**

**Email for Submissions: [leakadjustments@rockdalecountyga.gov](mailto:leakadjustments@rockdalecountyga.gov)**

Once processed, a letter will be mailed **and/or emailed** regarding the status of the pool adjustment. If a balance remains on your account, please contact Customer Service to discuss payment options and avoid any disruption of service.